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PD NBR: VQ 24

CLASSIFICATION: HOUSING MANAGEMENT ASSISTANT NF-1173-02

ORG TITLE: ASSISTANT MAINTENANCE COORDINATOR

INTRODUCTION

This position is located in the Visitors Quarters (VQ) operation at Name of Command. This position involves performance of onsite facilities coordination and administration of the Navy Visitors Quarters.

MAJOR DUTIES AND RESPONSIBILITIES

Responsible for assisting in developing, organizing, coordinating, executing, and evaluating a comprehensive maintenance, repair and renovation program within the activity. Includes minor to major repairs, renovations and special projects for all VQ assets.

Responsible for estimating project costs, personnel equipment and materials. Evaluates project requests, determines correct materials to be used and submits recommendations to Maintenance Coordinator. Prepares purchase requests and ensures non-appropriated and appropriate procurement procedures are followed. Ensures delivery of goods to site, quality of goods, and ensures proper inspection and acceptance.

Responsible to the Maintenance Coordinator for all maintenance division administrative matters, which include but shall not be limited to: briefings, letters of operation, standard operating procedures (SOP's), special reports, management narratives, post action reports, etc. Assists in the preparation, justification, execution and monitoring of the annual non-appropriated and appropriated fund budgets.

Assures that procedures are adhered to via observation, record review and maintaining communication with residents and guests. Evaluates and takes corrective actions as required. Acts as liaison with customers and PWD.

Performs other related duties as assigned.

FACTOR 1. KNOWLEDGE REQUIRED BY THE POSITION

Completion of a formal course in hotel industry housekeeping procedures or have four years experience in the same or closely

related field. Must possess the ability to supervise and to instruct. Must possess basic math and reading skills. Must be able to communicate clearly and effectively both verbally and in writing with management, staff and guests.

Knowledge of the basic principles, techniques, and methodology pertaining to management planning, coordinating and efficient use of VQ lodging facilities.

General knowledge of maintenance, repair and improvement practices and the methods and procedures involved in determining acceptable work performance.

Prepares written performance evaluations for all maintenance staff members.

Ability to evaluate the adequacy of lodging processes.

Knowledge of VQ housekeeping and facility policies and standards; use and care of cleaning solutions; and safety, environmental and fire prevention regulations and practices.

Knowledge and proven performance of efficient cost effective management pertaining to renovation/repair projects, preferably including VQ or other military operations.

Basic understanding of computers and computer software programs and ability to use Microsoft Word and Excel.

Ability to communicate effectively orally and in writing.

FACTOR 2. SUPERVISORY CONTROLS

The incumbent reports directly to the Maintenance Coordinator who provides general assignments and objectives. The incumbent plans and carries out the assigned programs and handles problems and issues in accordance with instructions and official policies. Incumbent is expected to manage the day-to-day operations of assigned programs independently and ensure quality control of all projects. Work is reviewed for achievement of overall objectives and goals and patron satisfaction.

FACTOR 3. GUIDELINES

Guidelines include, but are not limited to, DOD, SECNAV, OPNAV, NAVFAC, BUPERS, NAVOSH, OSH, Installation and local codes, policies, procedures and SOPs. Guidelines are often clear, but

may be outdated or conflicting. The incumbent must be able to apply personal judgment and experience to consider several sources and select the appropriate guidance to apply to a specific situation. Situations in which existing guidelines cannot be applied or when significant proposed deviations exist are referred to others.

FACTOR 4. COMPLEXITY

The Assistant Maintenance Coordinator is responsible for the daily work assignments, administration and technical direction of the VQ maintenance, involving a variety of types of work, priorities, and processes. The incumbent must rely on management experience and sound knowledge of good business practices i.e., costs, procurement, and disposal of surplus, non-usable, and/or hazardous materials. Must use foresight to efficiently prepare for continued long-range projects and initiative in planning and executing recreational programs and services to meet required deadlines.

FACTOR 5. SCOPE AND EFFECT

The maintenance program contributes to readiness and retention within the Navy by providing and improving facilities and enhancing patron enjoyment and safety within CBH facilities. Efficient and well-maintained facilities generate revenue to improve and expand services offered.

FACTOR 6. PERSONAL CONTACTS

Contacts are with civilian and military personnel residing in Visitors Quarters, co-workers, PWD, ROICC and contract personnel. Occasional contact includes managers of other lodging facilities, audit/inspection teams, and local military command representatives.

FACTOR 7. PURPOSE OF CONTACTS

The purpose of these contacts is to assist the Maintenance Coordinator in planning an effective repair and maintenance program, influence cooperative attitudes and compliance with policies and directives, to resolve conflicts, exchange information--often involving significant or controversial issues and differing viewpoints, and to present programs/goals, objectives; or alternative approaches to resolve problems.

FACTOR 8. PHYSICAL DEMANDS

Administrative work is primarily sedentary. Program work involves lifting up to 45 lbs unassisted, higher weights with assistance, outside work, and assisting with work at job sites.

FACTOR 9. WORK ENVIRONMENT

The work involves normal risks or discomforts associated with an office environment that is adequately lighted, heated, and ventilated. Work is performed both indoors and outdoors. Occasional exposure to dusty or dirty conditions exist when visiting rooms or facilities undergoing repair, maintenance, or renovation.

SPECIAL REQUIREMENTS

Must possess a valid state driver license, as travel to other VQ facilities may be required within the normal scope of duties.

This position is subject to completion of a satisfactory background check and/or National Agency Check (NAC) in accordance with CNI policy.

Must actively participate in the Performance Plus Training Program. This includes successful completion of basic exams within the first 90 days of employment and certification within 1 year if eligibility requirements are met.

The incumbent is expected to work towards and obtain certification in maintenance/facility operations.